

## EXPLANATION OF WARRANTIES PROVIDED BY

### DEALER SERVICE ALTERNATIVE



#### OWNER'S OBLIGATIONS

- In order to keep this Limited Warranty, Mileage Limited Warranty or the Optional Road Hazard Protection Warranty valid, we require you to have your tires regularly inspected and rotated at least every 5000 miles by Dealer Service Alternative and to furnish proof of same in order to receive an adjustment. Such proof should show the date and mileage. A sales receipt containing this information will suffice.
- Tires must be operated at the proper tire inflation pressures as specified by the vehicle manufacturer and within tire/vehicle load capacity and speed limitations. It is also your obligation to maintain proper wheel alignment and tire/wheel assembly balance. Visual tire inspection can determine if tire was under or over inflated or if the tire was driven with low air pressure. A Dealer Service Alternative manager will make that determination.
- To request an adjustment, you must present the tire to Dealer Service Alternative for prior approval. Complete and sign the customer section of the repair order and pay appropriate replacement price, taxes, disposal fee, and service charges, if any.

#### OPTIONAL ROAD HAZARD PROTECTION WARRANTY (MUST BE PURCHASED AT THE TIME OF INSTALLATION)

Tires qualifying for replacement hereunder will be replaced with an equivalent new tire. If a registered tire is discontinued or not available, a tire of similar value (to be determined at the discretion of Dealer Service Alternative), will be substituted. **Mounting and balancing of a repaired or replaced tire will not be covered.** Tire replacement is covered for 100% of the tire retail purchased price for the first 2/32 inch of wear or 12 months whichever comes first and prorated thereafter.

No tire covered by this Certificate will be eligible for replacement more than once or repair more than twice during the coverage period. Coverage can be purchased for a tire that has been replaced or repaired for an additional charge and taxes, where applicable.

This coverage also covers tire rotation every 5,000 miles. If the customer fails to bring the vehicle back every 5000 miles for tire rotation the warranty will be voided. This does not apply to vehicles with staggered tires that cannot be rotated. The rotation coverage does not cover tires that requires dismounting due to rotational design.

When the tire is worn down to 2/32nds of an inch, this Tire Replacement or Repair Certificate coverage ends.

Coverage and warranty exclusions are the same as stated under Basic Limited Warranty.

#### MILEAGE LIMITED WARRANTY

If a tire covered by a Mileage Limited Warranty wears evenly across the tread down to the treadwear indicators – 2/32 inch (1.6 mm) – during the stated warranted mileage for that tire (as evidenced by the vehicle's odometer), the tire will be replaced with an equivalent new tire for a pro-rated amount under the conditions prescribed by the tire manufacturer.

Tires must be rotated at least every 5000 miles, or the warranty will be voided. Any warranty claims on vehicles with staggered tires that cannot be rotated will be at the discretion of the tire's manufacturer.

Warranty exclusions same as stated under Basic Limited Warranty.

#### BASIC LIMITED WARRANTY

The Basic Limited Warranty covers all tires as per the tire's manufacturer. Consult the manufacture's website for details.

A tire covered by the Basic Limited Warranty will be replaced with an equivalent new tire for a pro-rated purchase price if it becomes unusable for any reason within the manufacturer's control under the following conditions:

- There is no free replacement period.
- Coverage extends up to the terms stated by the manufacturer – proof of purchase date required. During this period, the tire will be replaced charging a prorated amount. To determine the replacement price, the percent of worn tread is multiplied by THE RETAILER'S selling price for the replacement tire(s) at the time of the warranty transaction. The appropriate taxes, mounting, balancing, disposal fees, and other service charges may be added to the replacement price.
- The tire must not be worn to 2/32 inch (1.6 mm) or less remaining original tread depth (i.e. worn down to the top of the built-in indicators in the tread grooves).
- Tire must not show signs of abuse or under-inflation.
- Commercial and non-conventional use is excluded from this warranty.
- Exclusions apply – **All warranties must be approved by the tire manufacturer and the retailer and must show proof of rotation and maintenance.**

#### MILEAGE LIMITED WARRANTY


If a tire covered by the Supplemental Mileage Limited Warranty wears evenly across the tread down to the treadwear indicators – 2/32 inch (1.6 mm) – during the stated warranted mileage for that tire (as evidenced by the vehicle's odometer), the tire will be replaced with an equivalent new tire for a pro-rated amount under the following conditions:

- There is no free replacement period.
- **Only the passenger and light truck tires** that have mileage warranties are covered by the Supplemental Mileage Limited Warranty.
- **Coverage** applies only to the original purchaser, and only as long as the tires remain mounted on the vehicle described in the "Customer, Vehicle, and Tire Identification" section of this manual.
- **Coverage** extends up to 4 years from the date of purchase – proof of purchase date required. During this period, the tire will be replaced for a prorated amount.
- **To determine the replacement price**, the percent of warranted mileage obtained is multiplied by THE RETAILER'S selling price for the replacement tire(s) at the time of the warranty transaction. The appropriate taxes, mounting, balancing, disposal fees, and other service charges may be added to the replacement price.
- **Tires used in commercial service and original equipment tires** on new vehicles have no mileage warranty.
- **Exclusions apply** – as identified in the section "What This Limited Warranty Does Not Cover".
  - Warranty exclusions same as stated under Basic Limited Warranty.
  - **CONDITIONS AND EXCLUSIONS**
  - To the extent permitted by law, Bridgestone Americas Tire Operations, LLC disclaims all other warranties, including but not limited to the implied warranties of merchantability and fitness for a particular purpose and any liability for incidental and consequential damages, loss of time,
  - loss of vehicle use, or inconvenience. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.
  - This Limited Warranty applies only to consumers actually using the tire in the United States. For warranty conditions outside the United States, see your local Bridgestone Firestone distributor.
  - Obligations under this policy may not be enlarged or altered by anyone.

Proration is calculated based on the original tread when the tire was new versus what is left on it. This chart will explain how the amount charged to the customer is calculated.


## Adjustment Treadwear Chart

Remaining Tread Depth	Original Tread Depth in 32nds														Remaining Tread Depth
	9	10	11	12	13	14	15	16	17	18	19	20	21	22	
	Percentage of Useable Tread Wear Charged to Customer														
2/32	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	2/32
3/32	86	88	89	90	91	92	92	93	93	94	94	94	95	95	3/32
4/32	71	75	78	80	82	83	85	86	87	88	88	89	89	90	4/32
5/32	57	63	67	70	73	75	77	79	80	81	82	83	84	85	5/32
6/32	43	50	58	60	64	67	69	71	73	75	76	78	79	80	6/32
7/32	29	38	44	50	55	58	62	64	67	69	71	72	73	75	7/32
8/32	14	25	33	40	45	50	54	57	60	63	65	67	68	70	8/32
9/32	0	13	22	30	36	42	46	50	53	56	59	61	63	65	9/32
10/32		0	11	20	27	33	38	43	47	50	53	56	58	60	10/32
11/32			0	10	18	25	31	36	40	44	47	50	53	55	11/32
12/32				0	9	17	23	25	33	38	41	44	47	50	12/32
13/32					0	8	15	21	29	31	35	39	42	45	13/32
14/32						0	8	14	20	25	29	33	37	40	14/32
15/32							0	7	13	19	24	28	32	35	15/32
16/32								0	7	13	17	22	26	30	16/32
17/32									0	6	12	18	21	25	17/32
18/32										0	6	11	16	20	18/32
19/32											0	6	11	15	19/32
20/32												0	5	10	20/32
21/32													0	5	21/32
22/32														0	22/32



Conventional Design

Gauge Remaining Tread Design Depth in These Grooves



Created Tread Design

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